



'HAPPY TIMES FOR ALL'



MEMBER

Thank you for hiring equipment from Whitley Bay Bouncy Castle Hire (WBBCH). Please familiarise yourselves with our terms and conditions of hire as you will be required to sign a copy on delivery. If you wish to cancel your hire because you do not agree with any of our terms, please contact us immediately and we will cancel your booking as castles unfortunately cannot be hired out without your acceptance of our terms.

15' x 18' Childrens Combo Castle/Slide
MAXIMUM AGE OF 11
NO MORE THAN 6 USERS AT ANY ONE TIME

TERMS AND CONDITIONS OF HIRE

These are the Terms and Conditions of Hire for WBBCH. The company accept no responsibility for damage or injury whilst our equipment is under hire to you.

1. Hire of equipment is on a daily basis with delivery to homes normally between 7am and 12 noon and collection from 3pm as per arrangements. Delivery to indoor venues such as village halls / clubs / play centres can be specially arranged with times agreed on booking. Adult hire times are specially arranged and agreed beforehand.
2. . Please ensure the delivery driver has free and easy access to erect the castle onto a clean flat lawn. Please ensure the area is clear of garden furniture, toys and most importantly **DOG MUCK**. Please be advised that if we arrive and there is insufficient space or the lawn is unsuitable (i.e. sloping or is unclean) full payment still has to be made. No refund will be made even in the event of bad weather or unsuitability of hire after setting up. All payments must be in cash and paid on delivery.
3. At all times the equipment is the property of WBBCH and they reserve the right to collect the equipment at any time they feel necessary either in the event, or expectation, of poor weather or any other reason they produce.
4. In the unlikely event that WBBCH cannot deliver the equipment due to events beyond their control then they will not be held responsible for any liabilities that this may cause.
5. WBBCH may cancel any booking at any time without prior notice.
6. The adult hiring the equipment must supervise the inflatable at all times. It is the responsibility of the customer to ensure that all possible steps are taken to avoid injury or damage to the inflatables.
7. Footwear, dangerous objects such as pens, buckles, purses etc. must be removed. Spectacles are better removed.
8. Do not allow children to climb up the slide or walls of the slide. Maximum of 1 child on the slide at a time. Children to go down the slide feet first and on their bottom. Children to move away from the foot of the slide as soon as they reach the bottom to avoid collision. Do not allow children to bounce on the front step on the castle.
9. Do not allow people to climb, sit or hang off the walls.
10. Do not allow animals on or near the equipment.
11. No food, drink or smoking is allowed on the inflatable.
12. No somersaults or other manoeuvres that may risk causing damage to the persons head / neck / back or any other part of any person's body are allowed on the inflatable.

13. The supervisor should watch the inflatable constantly and any children playing in a dangerous manner must be dealt with and removed immediately.

14. Larger children must be segregated from the smaller ones.

15. The inflatable must not be overloaded and an adequate bouncing space must be available for each person whilst on the inflatable so as not to cause contact to others whilst bouncing.

16. The inflatable must not be deflated while in use and the anchor points must not be tampered with. Please ensure all crash mats remain against each other and stay in touch with the front step.

17. Party poppers, hair dye, face paint, silly string, spray foam, washing up liquid and any other liquids must not be used on the inflatable. (These substances cause permanent damage to the inflatable and the cost of this damage may be charged to the hirer.)

18. Any vandalism or wilful damage must be paid for in full by the hirer. The hirer will be responsible for the cost of any repairs needed, including carriage to and from the repairers, for any damage caused by misuse of the equipment, normal wear and tear excluded.

19. The inflatable is not to be used by persons over 11, unless adult hire has been agreed by WBBCH. Any child taller than the inside wall is not permitted to use it. Under **NO CIRCUMSTANCES** should adults enter onto the castle as this may result in damage to the castle.

20. The inflatable must be switched off if the wind rises to a dangerous level.

21. In the event of rain, it is strongly recommended that the equipment be switched off at the socket until the rain has passed. The shower cover (If fitted) is only there to keep the castle bed as dry as possible during wet periods. Once inflated again, the castle bed and front step should be towel dried thoroughly before further use. Also ensure that the extension reel is kept dry at all times.

22. WBBCH has full public liability insurance, however, WBBCH can take no responsibility or liability once the inflatable has been left in the supervision of the hirer. WBBCH must also warn the hirer that if any accident occurs from the hirers neglect to supervision then the hirer will be responsible and not WBBCH.

23. In the unlikely event of a problem with the hired equipment during the hire period the hirer **MUST NOT** attempt to fix the problem unless it is minor i.e. the blower detaches from the castle. Instead the hirer should **CONTACT 07908 55 97 44**.

24. Only our delivery driver is authorised to collect the equipment and under no circumstances should any of the equipment be handed over to anyone other than our delivery driver.

25. Children using WBBCH tables and chairs, must be supervised at all times.